

DIGITAL APPLICATION

The TechScan'R revolution

The mobile application TechScan'R provides all of the technical information relative to a part number with just an optical scan. A tool that makes life easier for repair technicians and dealers.



Direct access to all technical information

What is the specified tightening torque for a drive shaft nut when installing a wheel bearing? Out on the shop floor, on a smartphone or a tablet, the TechScan'R app has the answer. Scanning the part number listed on the packaging is all it takes to obtain all of the technical information about the product: characteristic data, photos, installation recommendations, matching parts... Even better, the technician can access a 3D diagram that displays the bearing in various angles in "augmented reality". Practical for viewing parts hidden during installation.

CONNECTED CATALOGUE

With TechScan'R and the same operating mode, dealers can access that information from their warehouse shelves or using the part num-

bers in the catalogue. A valuable aid for ordering auxiliary parts or advising garage owners about tools. "TechScan'R links our catalogues and our packaging to the online technical information," says Christophe Espine.

Launched in October 2015, TechScan'R covers all of the part numbers of the Automotive Aftermarket range, with the exception of wheel bearing units, transmission bearings and heavy goods vehicles. The application allows users to store their favourite pages in order to have

access to some of the information offline if there is no connection. Free of charge on Apple Store and Google Play, TechScan'R is available in nine languages.



TECHNICAL INFORMATION

TECHINFO bulletins: experts share their analyses

In the technical documentation published by NTN-SNR for Automotive Aftermarket, the TECHINFO bulletins have a place all their own. "They are the result of expert reports in response to warranty claims," explains Christophe Espine. Unlike general diagnostic or installation documents on a family of parts, the TECHINFO bulletins are specifically targeted and detailed, listing the part numbers and vehicles concerned.

Most of them call attention to deterioration caused by incorrect installation. They guide the diagnosis with detailed recommendations on removal and re-installation. Some relate to part numbers which are apt to be mixed up, indicating how to identify them correctly. All provide clear assistance in the selection of the right products and their proper use.

One year after the first one was issued, 36 TECHINFO bulletins have already been published – the total is expected to pass the 50 mark within the next few months. They are available online (www.ntn-snr.com) and via the mobile app TechScan'R.

Valuable installation assistance

